



NEW APPLICATION  
ORIGINAL  
RECEIVED



0000098282

chuttsel@azn.com

May 14, 2009

MAY 15 12:03

DOCKET CONTROL

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-01954B-09-0238

**RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural  
T-01954B – Grandfather/New Bundle Frontier Digital Phone Essentials**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to grandfather the Frontier Digital Phone Essentials residential bundle and change the name to Frontier Digital Phone Bronze, effective June 24, 2009. The filing also introduces a new residential bundle Frontier Digital Phone Essentials.

It is respectfully requested that this tariff become effective on June 24, 2009.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 298-0757, or P.O. Box 708970, Sandy, UT 84070-8970.

Sincerely,

Curt Huttzell  
Manager, Government & External Affairs

RCH: tswanson  
Enclosures

Arizona Corporation Commission

DOCKETED

MAY 15 2009

DOCKETED BY	nr
-------------	----

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

(M) (N)

15.10 FRONTIER DIGITAL PHONE ESSENTIALS

15.10.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.10.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.

15.10.3 General

A. The Frontier Digital Phone Essentials is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Access Line  
Touch Calling  
Speed Call 8# capacity  
Extended Area Service

C. The following enhanced features may be added to the bundle at the rates listed in the rate section of this tariff:

Repeat Dial  
Call Return  
Three-Way Conference Calling  
Speed Calling 30  
Call Forwarding – All Calls  
Call Forwarding Busy  
CallerID w/Name  
Call Waiting/Caller ID  
Call Waiting Cancel Call Waiting  
Call Trace

(M)

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30 (Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

(N)

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-08-0201

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

(M) (N)

15.10 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

15.10.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Essentials bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

15.10.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. The bundle is offered on a month to month basis.
- E. The bundle rate includes Extended Area Service (EAS) charges.
- F. The bundle will appear as a single line item on the bill.

(M)

(N)

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30 (Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-08-0201

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

15.10.5 Special Conditions (Continued)

- G. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customer's account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- H. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials Service for a minimum period of one month and up to nine months during a 12-month period.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  2. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611. All other services and features of the bundle will be temporarily deactivated.

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30 (Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-08-0201

(M) (N)

(M)

(N)

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(M) (N)

15.10.5 Special Conditions (Continued)

J. Stay Connected Seasonal Offering (Continued)

4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
5. All applicable taxes and surcharges apply.
6. The Federal End User Common Line Charge is included in the monthly Rate.

(M)

The Frontier Digital Phone Essentials Bundle that use to appear on this page has moved to Section 30(Discontinued Services) and has been renamed Frontier Digital Phone Bronze.

(N)

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-08-0201

TELEPHONE SERVICES TARIFF

SUBJECT INDEX - DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS

<u>SUBJECT</u>	<u>SHEET NUMBER</u>	
Custom Calling Services	1	
Citizens Select Service	2	
Citizens Select Plus Service	4	
Frontier Digital Phone Bronze*	6	(N)

\*This was previously called Frontier Digital Phone Essentials.

(N)

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-03-0148

TELEPHONE SERVICES TARIFF

DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

15.10 FRONTIER DIGITAL PHONE BRONZE\*

(N)

15.10.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.10.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bronze bundle as said exchanges are defined on the maps contained in this tariff.

15.10.3 General

A. Frontier Digital Phone Bronze is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one basic Flat Rate Access Line, Touch Calling and a combination of local features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Flat Rate Access Line  
Touch Calling  
Call Waiting, Cancel Call Waiting  
Caller ID w/Name  
Call Waiting/Caller ID

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 15.10.4.C.

Repeat Dial  
Call Return  
Three-Way Conference Calling  
Speed Calling 8 or 30  
Call Forwarding – All Calls

\*This was previously called Frontier Digital Phone Essentials.

(N)

DATE ISSUED: May 15, 2009

EFFECTIVE DATE: June 24, 2009

FILED BY: Jack D. Phillips

TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-03-0148

TELEPHONE SERVICES TARIFF

DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

(N)

15.10 FRONTIER DIGITAL PHONE BRONZE\* (Continued)

15.10.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Bronze bundle is provided at the following rate:

**Monthly Rate**

Frontier Digital Phone Bronze	\$19.99
Stay Connected Seasonal Offering see Special Condition (K)	6.74
Digital Phone Enhanced Feature Pack	3.99

15.10.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- D. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. No discounts will be given to customers that do not use all the features or have some features turned off.

(N)

\*This was previously called Frontier Digital Phone Essentials.

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-03-0148



TELEPHONE SERVICES TARIFF

DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

15.10 FRONTIER DIGITAL PHONE BRONZE\* (Continued)

15.10.5 Special Conditions (Continued)

- G. The bundle is offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- I. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- J. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Bronze Service for a minimum period of one month and up to nine months during a 12-month period.
  - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
  - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
  - 3. The applicable Service Connection Charges listed in Section 5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

\*This was previously called Frontier Digital Phone Essentials.

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-03-0148

TELEPHONE SERVICES TARIFF

DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

(N)

15.10 FRONTIER DIGITAL PHONE BRONZE\* (Continued)

15.10.5 Special Conditions (Continued)

J. Stay Connected Seasonal Offering (Continued)

4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials service will be temporarily deactivated.
5. If the customer does not notify the Utility to reactivate their Frontier Digital Phone Bronze Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone Bronze features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.

\*This was previously called Frontier Digital Phone Essentials.

(N)

DATE ISSUED: May 15, 2009  
EFFECTIVE DATE: June 24, 2009  
FILED BY: Jack D. Phillips  
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-03-0148